

National Highways and Transport Public Satisfaction Survey 2010

Plymouth City

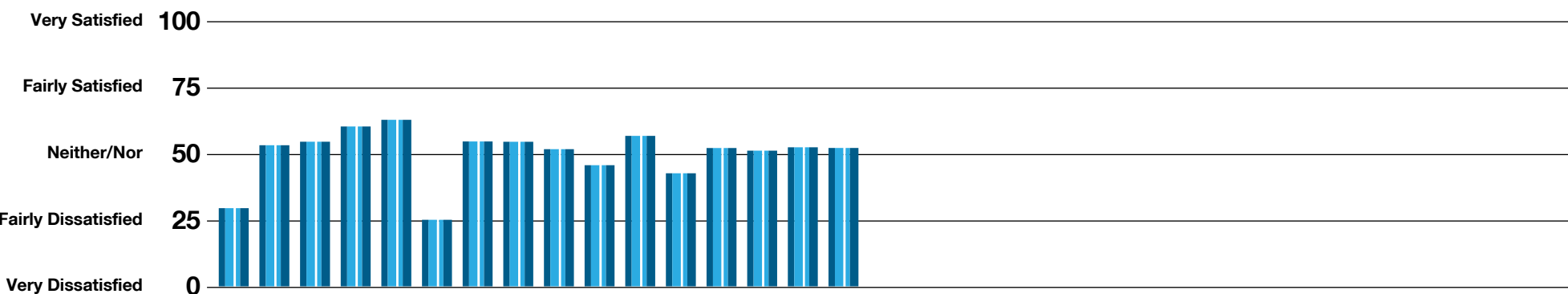


Indicator Reference	Benchmarking Indicator	Score (out of 100)	Ranking (of 95)	Scope to Improve	UA rank (of 25)	Year on Year
06. Highways maintenance BI						
HMBI 01	Condition of road surfaces	29.43 ●	82 ●	+31.58 ●	23 ●	-10.48 ●
HMBI 02	Cleanliness of roads	53.12 ●	68 ●	+12.52 ●	18 ●	-3.67 ●
HMBI 03	Condition of road markings (e.g. white lines)	54.44 ●	64 ●	+12.83 ●	19 ●	-4.76 ●
HMBI 04	Condition and cleanliness of road signs	60.18 ●	38 ●	+8.88 ●	11 ●	-2.29 ●
HMBI 05	Speed of repair to street lights	62.68 ●	12 ●	+4.93 ●	3 ●	-1.31 ●
HMBI 06	Speed of repair to damaged roads and pavements	25.05 ●	76 ●	+21.46 ●	22 ●	-6.47 ●
HMBI 08	Maintenance of highway verges, trees and shrubs	54.54 ●	19 ●	+9.37 ●	7 ●	+3.10 ●
HMBI 09	Weed killing on pavements and roads	54.42 ●	17 ●	+10.78 ●	8 ●	+1.06 ●
HMBI 10	Keeping drains clear and working	51.63 ●	48 ●	+9.94 ●	17 ●	+3.85 ●
HMBI 11	Deals with obstructions on pavements	45.60 ●	81 ●	+11.46 ●	22 ●	-1.36 ●
HMBI 12	Keeps roads clear of obstructions such as skips/scaffolding etc	56.64 ●	49 ●	+5.55 ●	15 ●	-2.00 ●
HMBI 13	Deals with illegally parked cars	42.56 ●	65 ●	+18.56 ●	18 ●	+1.37 ●
HMBI 14	Undertakes cold weather gritting (salting) and snow clearance	52.07 ●	13 ●	+13.32 ●	5 ●	-9.07 ●
HMBI 15	Cuts back overgrown hedges obstructing the highway	51.08 ●	32 ●	+11.23 ●	14 ●	-1.37 ●
HMBI 16	Deals with mud on the road	52.34 ●	31 ●	+8.47 ●	13 ●	-0.86 ●
HMBI 17	Deals with abandoned cars	52.09 ●	53 ●	+7.58 ●	16 ●	+0.44 ●



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Plymouth City



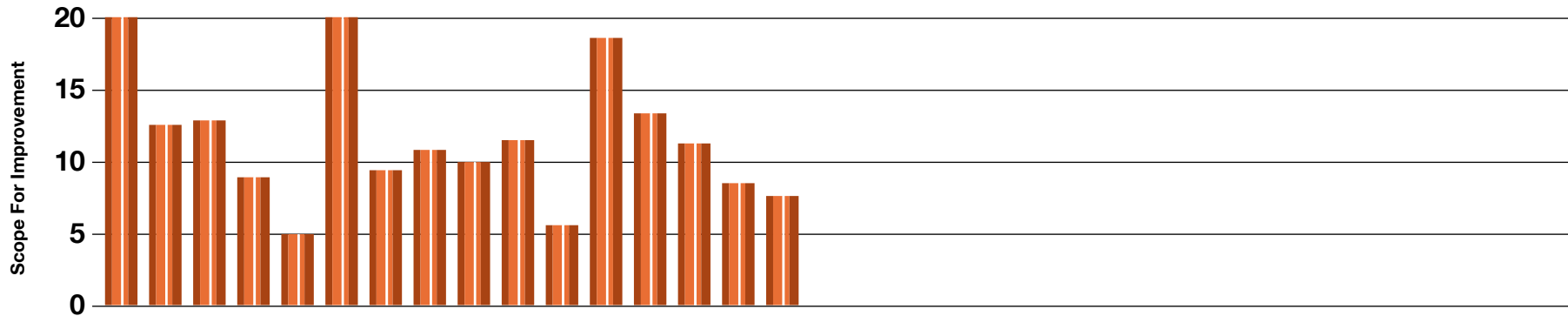
Plymouth City	29.43	53.12	54.44	60.18	62.68	25.05	54.54	54.42	51.63	45.60	56.64	42.56	52.07	51.08	52.34	52.09
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- HMIBI 01-Condition of road surfaces
- HMIBI 02-Cleanliness of roads
- HMIBI 03-Condition of road markings
- HMIBI 04-Condition and cleanliness of road signs
- HMIBI 05-Speed of repair to street lights
- HMIBI 06-Speed of repair to damaged roads/pavements
- HMIBI 08-Maintenance of highway verges/trees/shrub
- HMIBI 09-Weed Killing on pavements and roads
- HMIBI 10-Keeping drains clear and working
- HMIBI 11-Deals with obstructions on pavements
- HMIBI 12-Keeps roads clear of obstructions
- HMIBI 13-Deals with illegally parked cars
- HMIBI 14-Undertakes cold weather gritting
- HMIBI 15-Cuts back overgrown hedges
- HMIBI 16-Deals with mud on the road
- HMIBI 17-Deals with abandoned cars



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Plymouth City



Plymouth City	31.58	12.52	12.83	8.88	4.93	21.46	9.37	10.78	9.94	11.46	5.55	18.56	13.32	11.23	8.47	7.58
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- HMIBI 01-Condition of road surfaces
- HMIBI 02-Cleanliness of roads
- HMIBI 03-Condition of road markings
- HMIBI 04-Condition and cleanliness of road signs
- HMIBI 05-Speed of repair to street lights
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- HMIBI 12-Keeps roads clear of obstructions
- HMIBI 13-Deals with illegally parked cars
- HMIBI 14-Undertakes cold weather gritting
- HMIBI 15-Cuts back overgrown hedges
- HMIBI 16-Deals with mud on the road
- HMIBI 17-Deals with abandoned cars



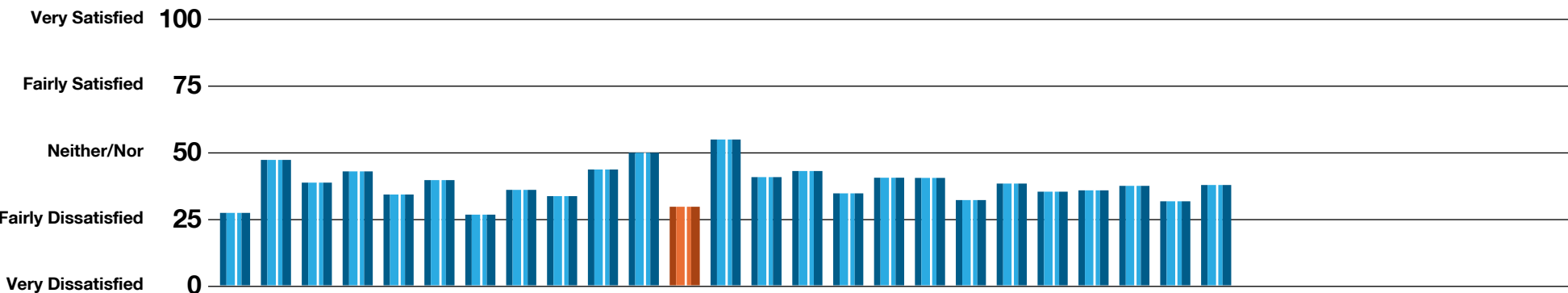
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HMBI 01

National Highways and Transport Public Satisfaction Survey 2010

Condition of road surfaces



Scores	27.13	46.98	38.46	42.67	34.01	39.41	26.47	35.75	33.40	43.38	49.66	29.43	54.62	40.53	42.81	34.45	40.30	40.24	31.93	38.12	35.08	35.58	37.25	31.47	37.58
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Blackpool BC
Borough of Poole
Bournemouth BC
Bristol City
Darlington BC
Derby City
Hartlepool BC
Kingston upon Hull
Luton BC
Middlesbrough
Nottingham City
Plymouth City
Portsmouth City
Reading BC
Redcar & Cleveland BC
Southampton CC
Southend On Sea
Stockton on Tees BC
Stoke on Trent
Swindon BC
Telford & Wrekin Council
Thurrock BC
Torbay BC
Warrington BC
Wokingham BC

Top 5 Authorities

1	RB Kensington & Chelsea	61.01
2	Portsmouth City	54.62
3	Gwynedd	54.39
4	Isle of Anglesey	52.14
5	Gateshead Council	50.45

Top 5 County Councils

1	Leicestershire CC	48.05
2	Suffolk CC	44.88
3	Norfolk CC	43.82
4	North Yorkshire CC	43.27
5	Hampshire CC	40.43

Top 5 Unitary Authority (Urban)

1	Portsmouth City	54.62
2	Nottingham City	49.66
3	Borough of Poole	46.98
4	Middlesbrough	43.38
5	Redcar & Cleveland BC	42.81



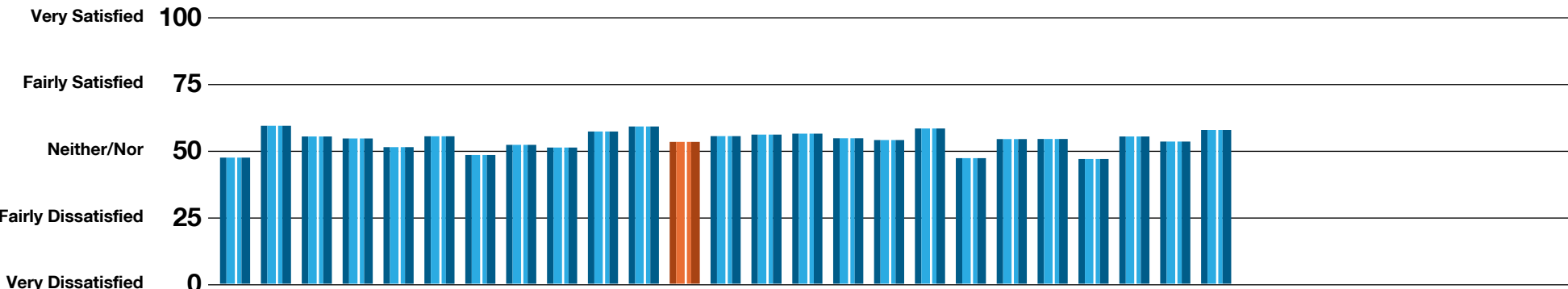
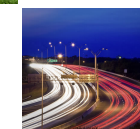
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HMBI 02

National Highways and Transport Public Satisfaction Survey 2010

Cleanliness of roads



Scores	47.24	59.18	55.16	54.41	51.16	55.23	48.23	52.02	51.01	57.02	58.90	53.12	55.29	55.86	56.22	54.48	53.82	58.15	47.04	54.18	54.22	46.72	55.16	53.25	57.59
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Blackpool BC
Borough of Poole
Bournemouth BC
Bristol City
Darlington BC
Derby City
Hartlepool BC
Kingston upon Hull
Luton BC
Middlesbrough
Nottingham City
Plymouth City
Portsmouth City
Reading BC
Redcar & Cleveland BC
Southampton CC
Southend On Sea
Stockton on Tees BC
Stoke on Trent
Swindon BC
Telford & Wrekin Council
Thurrock BC
Torbay BC
Warrington BC
Wokingham BC

Top 5 Authorities

1	RB Kensington & Chelsea	65.64
2	Isle of Anglesey	63.14
3	Newcastle City	62.16
4	Milton Keynes	61.97
5	Gwynedd	61.93

Top 5 County Councils

1	North Yorkshire CC	61.23
2	Norfolk CC	60.17
3	Leicestershire CC	60.02
4	Suffolk CC	59.32
5	Hampshire CC	59.18

Top 5 Unitary Authority (Urban)

1	Borough of Poole	59.18
2	Nottingham City	58.90
3	Stockton on Tees BC	58.15
4	Wokingham BC	57.59
5	Middlesbrough	57.02



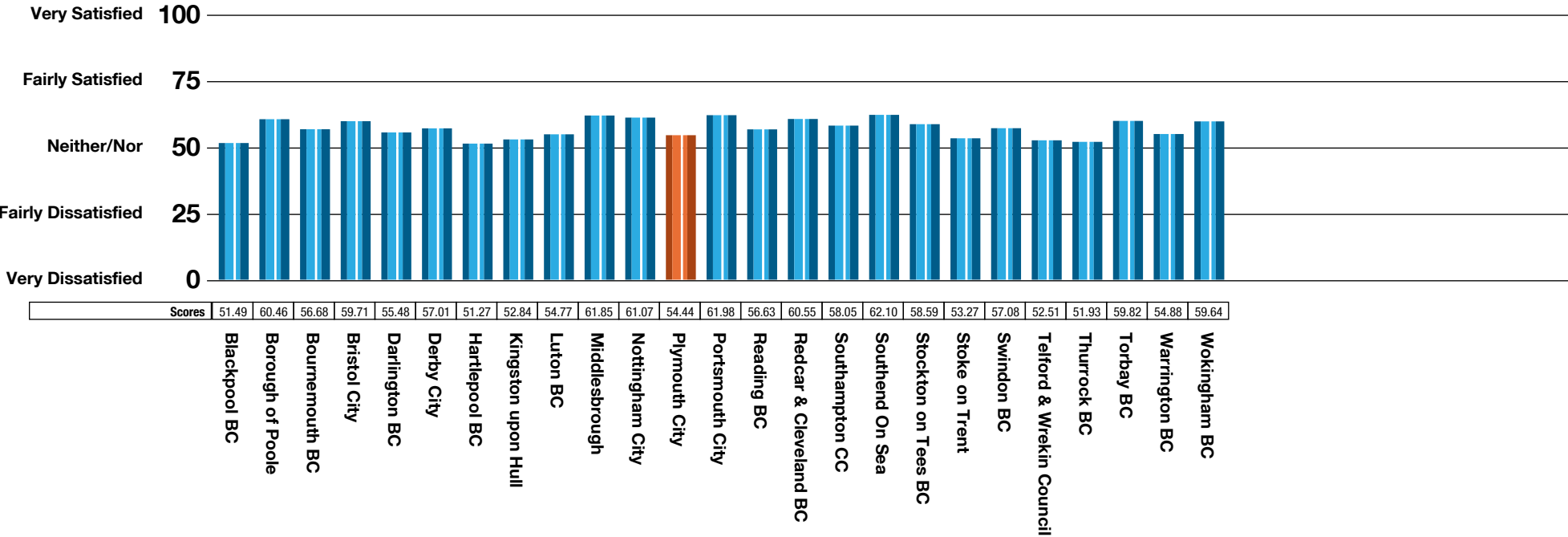
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HMBI 03

National Highways and Transport Public Satisfaction Survey 2010

Condition of road markings (e.g. white lines)



Top 5 Authorities

1	RB Kensington & Chelsea	67.27
2	Gwynedd	66.99
3	Isle of Anglesey	65.62
4	Gateshead Council	63.34
5	Conwy	62.38

Top 5 County Councils

1	Leicestershire CC	60.76
2	North Yorkshire CC	60.48
3	Derbyshire CC	60.38
4	Devon CC	60.28
5	Gloucestershire CC	58.69

Top 5 Unitary Authority (Urban)

1	Southend On Sea	62.10
2	Portsmouth City	61.98
3	Middlesbrough	61.85
4	Nottingham City	61.07
5	Redcar & Cleveland BC	60.55



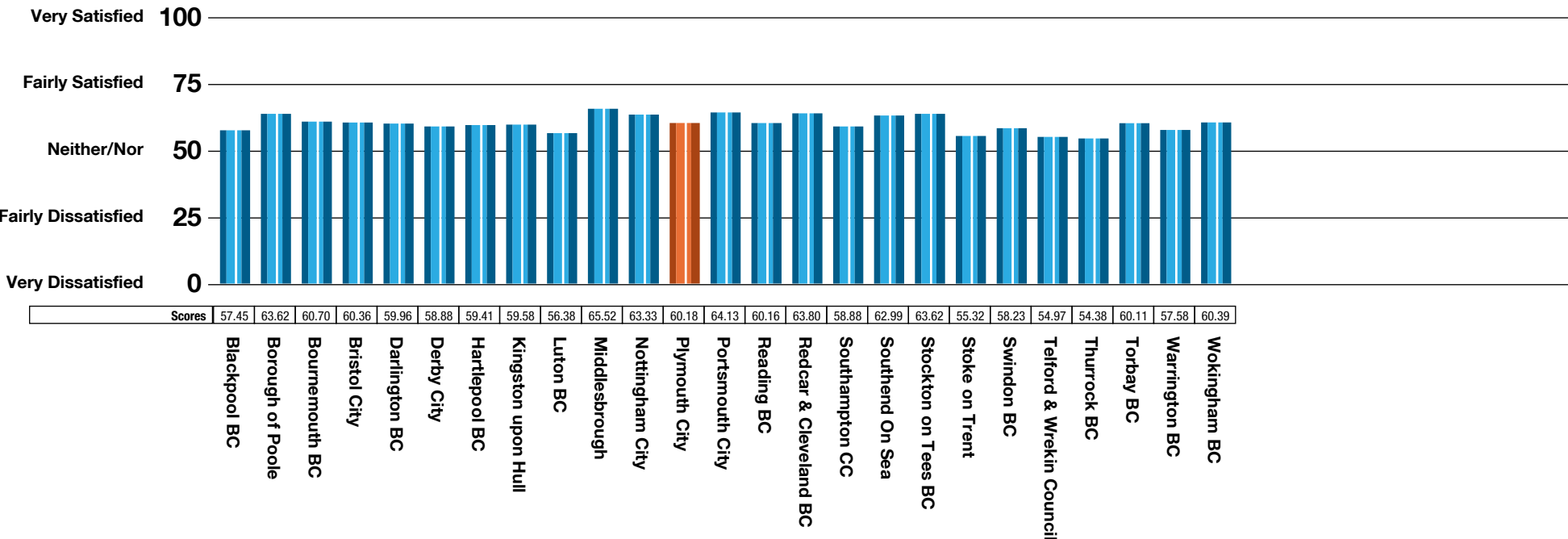
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HMBI 04

National Highways and Transport Public Satisfaction Survey 2010

Condition and cleanliness of road signs



Top 5 Authorities

1	RB Kensington & Chelsea	69.06
2	Gateshead Council	65.60
3	Middlesbrough	65.52
4	Newcastle City	64.77
5	Gwynedd	64.62

Top 5 County Councils

1	Leicestershire CC	64.18
2	North Yorkshire CC	61.92
3	Norfolk CC	61.24
4	Derbyshire CC	60.97
5	Cambridgeshire CC	60.83

Top 5 Unitary Authority (Urban)

1	Middlesbrough	65.52
2	Portsmouth City	64.13
3	Redcar & Cleveland BC	63.80
4	Stockton on Tees BC	63.62
5	Borough of Poole	63.62



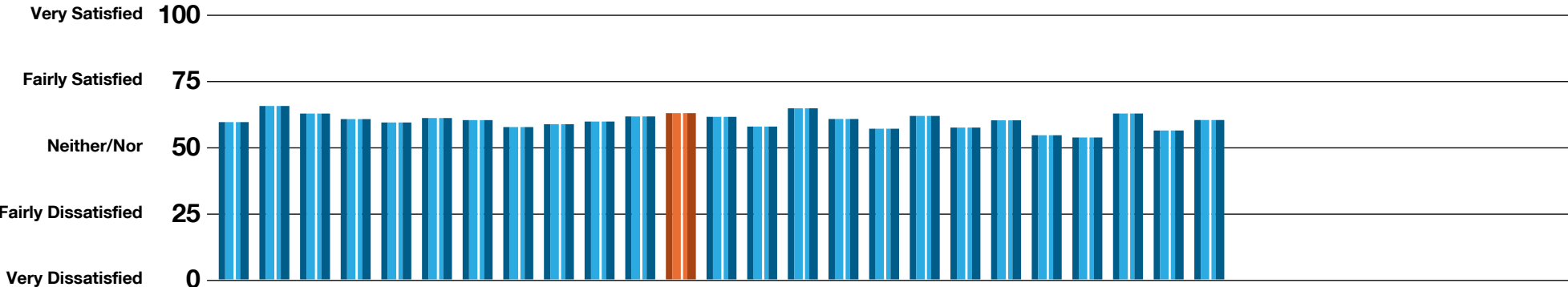
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HMBI 05

National Highways and Transport Public Satisfaction Survey 2010

Speed of repair to street lights



Scores	59.30	65.39	62.54	60.45	59.17	60.84	60.07	57.44	58.53	59.52	61.45	62.68	61.30	57.63	64.51	60.49	56.82	61.64	57.25	59.99	54.36	53.51	62.55	56.15	60.10
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- Blackpool BC
- Borough of Poole
- Bournemouth BC
- Bristol City
- Darlington BC
- Derby City
- Hartlepool BC
- Kingston upon Hull
- Luton BC
- Middlesbrough
- Nottingham City
- Plymouth City
- Portsmouth City
- Reading BC
- Redcar & Cleveland BC
- Southampton CC
- Southend On Sea
- Stockton on Tees BC
- Stoke on Trent
- Swindon BC
- Telford & Wrekin Council
- Thurrock BC
- Torbay BC
- Warrington BC
- Wokingham BC

Top 5 Authorities

1	Gwynedd	67.61
2	RB Kensington & Chelsea	65.68
3	Borough of Poole	65.39
4	East Riding	64.95
5	Newcastle City	64.78

Top 5 County Councils

1	Devon CC	63.32
2	Staffordshire CC	62.33
3	Nottinghamshire CC	62.09
4	Oxfordshire CC	61.82
5	Suffolk CC	61.01

Top 5 Unitary Authority (Urban)

1	Borough of Poole	65.39
2	Redcar & Cleveland BC	64.51
3	Plymouth City	62.68
4	Torbay BC	62.55
5	Bournemouth BC	62.54



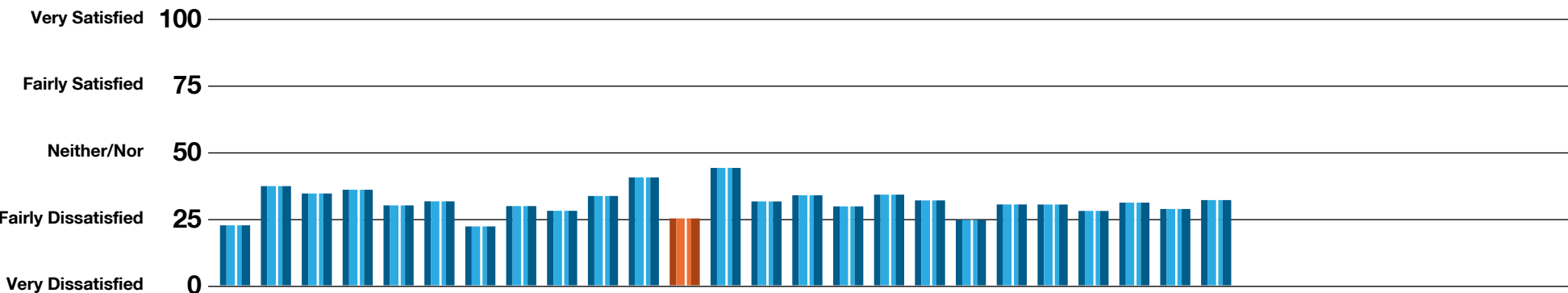
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HMBI 06

National Highways and Transport Public Satisfaction Survey 2010

Speed of repair to damaged roads and pavements



Scores	22.47	37.16	34.40	35.80	29.94	31.46	22.06	29.68	27.91	33.46	40.42	25.05	43.97	31.42	33.74	29.57	33.96	31.80	24.50	30.29	30.26	27.87	30.97	28.59	31.92
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Blackpool BC
 Borough of Poole
 Bournemouth BC
 Bristol City
 Darlington BC
 Derby City
 Hartlepool BC
 Kingston upon Hull
 Luton BC
 Middlesbrough
 Nottingham City
 Plymouth City
 Portsmouth City
 Reading BC
 Redcar & Cleveland BC
 Southampton CC
 Southend On Sea
 Stockton on Tees BC
 Stoke on Trent
 Swindon BC
 Telford & Wrekin Council
 Thurrock BC
 Torbay BC
 Warrington BC
 Wokingham BC

Top 5 Authorities

1	RB Kensington & Chelsea	46.51
2	Gwynedd	44.41
3	Portsmouth City	43.97
4	Isle of Anglesey	41.64
5	Nottingham City	40.42

Top 5 County Councils

1	Leicestershire CC	38.16
2	North Yorkshire CC	35.59
3	Suffolk CC	35.36
4	Norfolk CC	34.55
5	Devon CC	34.05

Top 5 Unitary Authority (Urban)

1	Portsmouth City	43.97
2	Nottingham City	40.42
3	Borough of Poole	37.16
4	Bristol City	35.80
5	Bournemouth BC	34.40



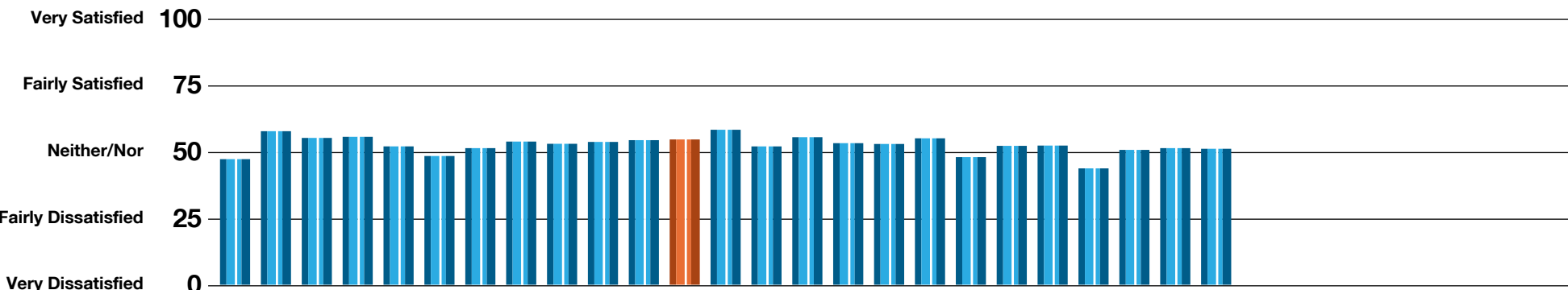
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HMBI 08

National Highways and Transport Public Satisfaction Survey 2010

Maintenance of highway verges, trees and shrubs



Scores	47.15	57.63	55.11	55.54	51.93	48.32	51.28	53.74	52.91	53.61	54.27	54.54	58.17	51.92	55.38	53.14	52.84	54.96	47.90	52.13	52.24	43.68	50.62	51.28	51.04
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Blackpool BC	Borough of Poole	Bournemouth BC	Bristol City	Darlington BC	Derby City	Hartlepool BC	Kingston upon Hull	Luton BC	Middlesbrough	Nottingham City	Plymouth City	Portsmouth City	Reading BC	Redcar & Cleveland BC	Southampton CC	Southend On Sea	Stockton on Tees BC	Stoke on Trent	Swindon BC	Telford & Wrekin Council	Thurrock BC	Torbay BC	Warrington BC	Wokingham BC
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Top 5 Authorities

1	RB Kensington & Chelsea	63.91
2	Milton Keynes	60.06
3	Portsmouth City	58.17
4	Borough of Poole	57.63
5	LB Islington	57.60

Top 5 County Councils

1	North Yorkshire CC	54.15
2	Leicestershire CC	52.85
3	Cambridgeshire CC	52.08
4	Devon CC	51.78
5	Staffordshire CC	50.69

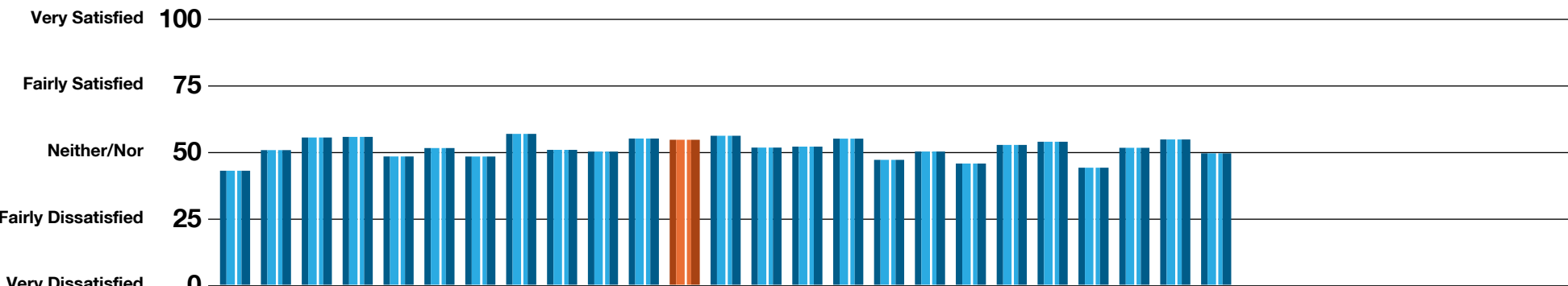
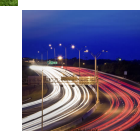
Top 5 Unitary Authority (Urban)

1	Portsmouth City	58.17
2	Borough of Poole	57.63
3	Bristol City	55.54
4	Redcar & Cleveland BC	55.38
5	Bournemouth BC	55.11



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Scores	42.80	50.54	55.27	55.50	48.16	51.31	48.13	56.63	50.64	49.98	54.88	54.42	55.92	51.49	51.85	54.84	46.88	50.00	45.50	52.49	53.68	43.94	51.41	54.54	49.32
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Blackpool BC
 Borough of Poole
 Bournemouth BC
 Bristol City
 Darlington BC
 Derby City
 Hartlepool BC
 Kingston upon Hull
 Luton BC
 Middlesbrough
 Nottingham City
 Plymouth City
 Portsmouth City
 Reading BC
 Redcar & Cleveland BC
 Southampton CC
 Southend On Sea
 Stockton on Tees BC
 Stoke on Trent
 Swindon BC
 Telford & Wrekin Council
 Thurrock BC
 Torbay BC
 Warrington BC
 Wokingham BC

Top 5 Authorities

1	RB Kensington & Chelsea	65.20
2	Milton Keynes	59.56
3	LB Islington	58.66
4	Isle of Anglesey	58.16
5	LB Lambeth	57.62

Top 5 County Councils

1	Suffolk CC	54.18
2	North Yorkshire CC	53.42
3	Cambridgeshire CC	53.01
4	Norfolk CC	52.85
5	Leicestershire CC	51.70

Top 5 Unitary Authority (Urban)

1	Kingston upon Hull	56.63
2	Portsmouth City	55.92
3	Bristol City	55.50
4	Bournemouth BC	55.27
5	Nottingham City	54.88



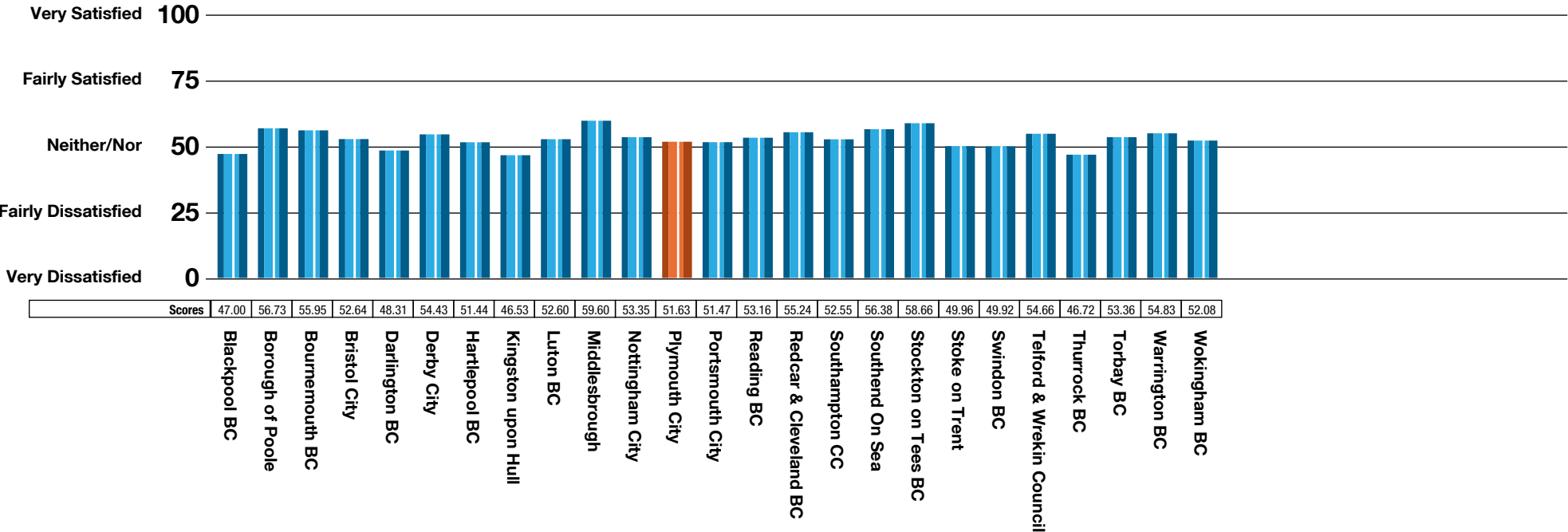
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HMBI 10

National Highways and Transport Public Satisfaction Survey 2010

Keeping drains clear and working



Top 5 Authorities

1	Milton Keynes	61.57
2	RB Kensington & Chelsea	60.39
3	Middlesbrough	59.60
4	Stockton on Tees BC	58.66
5	Flintshire	57.96

Top 5 County Councils

1	Suffolk CC	54.64
2	North Yorkshire CC	54.56
3	Leicestershire CC	54.21
4	Hampshire CC	54.02
5	Cambridgeshire CC	53.70

Top 5 Unitary Authority (Urban)

1	Middlesbrough	59.60
2	Stockton on Tees BC	58.66
3	Borough of Poole	56.73
4	Southend On Sea	56.38
5	Bournemouth BC	55.95



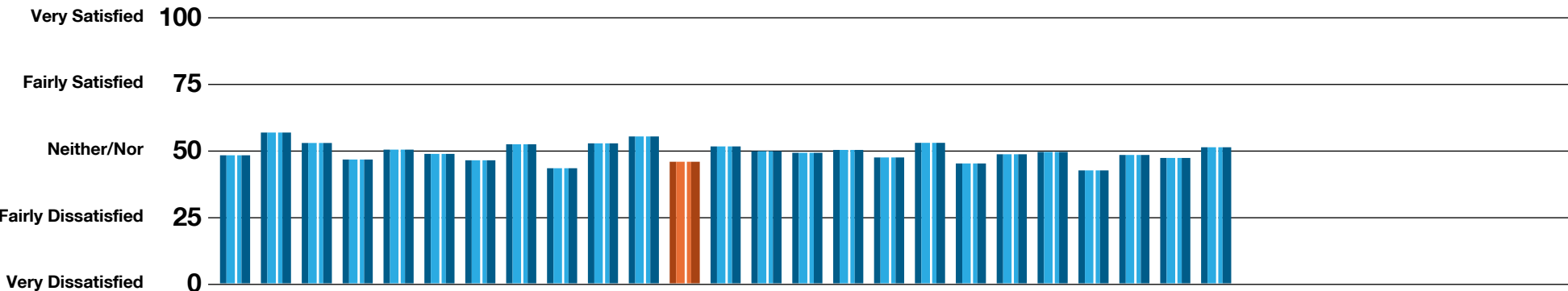
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HMBI 11

National Highways and Transport Public Satisfaction Survey 2010

Deals with obstructions on pavements



Scores	48.03	56.56	52.64	46.44	50.15	48.55	46.15	52.16	43.17	52.50	55.09	45.60	51.35	49.58	48.96	50.04	47.21	52.70	44.96	48.41	49.27	42.36	48.15	47.03	51.04
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Blackpool BC
Borough of Poole
Bournemouth BC
Bristol City
Darlington BC
Derby City
Hartlepool BC
Kingston upon Hull
Luton BC
Middlesbrough
Nottingham City
Plymouth City
Portsmouth City
Reading BC
Redcar & Cleveland BC
Southampton CC
Southend On Sea
Stockton on Tees BC
Stoke on Trent
Swindon BC
Telford & Wrekin Council
Thurrock BC
Torbay BC
Warrington BC
Wokingham BC

Top 5 Authorities

1	RB Kensington & Chelsea	57.05
2	Borough of Poole	56.56
3	LB Islington	55.21
4	Nottingham City	55.09
5	Isle of Anglesey	54.88

Top 5 County Councils

1	Devon CC	54.70
2	Norfolk CC	53.46
3	North Yorkshire CC	52.50
4	Suffolk CC	52.40
5	Hampshire CC	51.64

Top 5 Unitary Authority (Urban)

1	Borough of Poole	56.56
2	Nottingham City	55.09
3	Stockton on Tees BC	52.70
4	Bournemouth BC	52.64
5	Middlesbrough	52.50



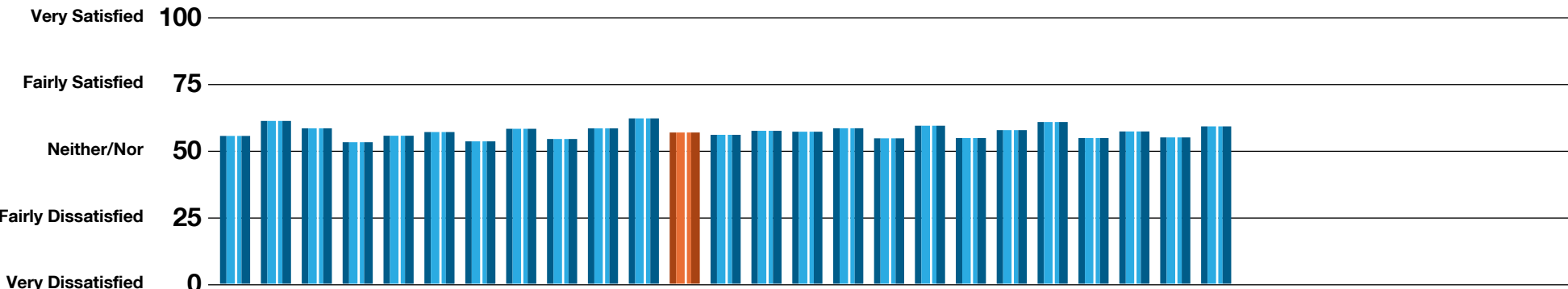
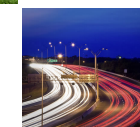
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HMBI 12

National Highways and Transport Public Satisfaction Survey 2010

Keeps roads clear of obstructions such as skips/scaffolding etc



Scores	55.36	60.98	58.20	53.00	55.43	56.81	53.33	58.04	54.21	58.19	61.93	56.64	55.78	57.28	56.94	58.24	54.46	59.19	54.56	57.54	60.58	54.56	57.04	54.80	58.94
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Blackpool BC
Borough of Poole
Bournemouth BC
Bristol City
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Kingston upon Hull
Luton BC
Middlesbrough
Nottingham City
Plymouth City
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Reading BC
Redcar & Cleveland BC
Southampton CC
Southend On Sea
Stockton on Tees BC
Stoke on Trent
Swindon BC
Telford & Wrekin Council
Thurrock BC
Torbay BC
Warrington BC
Wokingham BC

Top 5 Authorities

1	Isle of Anglesey	62.19
2	Gwynedd	62.05
3	Nottingham City	61.93
4	Milton Keynes	61.33
5	Borough of Poole	60.98

Top 5 County Councils

1	Hampshire CC	60.58
2	Staffordshire CC	60.54
3	Norfolk CC	60.50
4	North Yorkshire CC	60.02
5	Devon CC	59.60

Top 5 Unitary Authority (Urban)

1	Nottingham City	61.93
2	Borough of Poole	60.98
3	Telford & Wrekin Council	60.58
4	Stockton on Tees BC	59.19
5	Wokingham BC	58.94



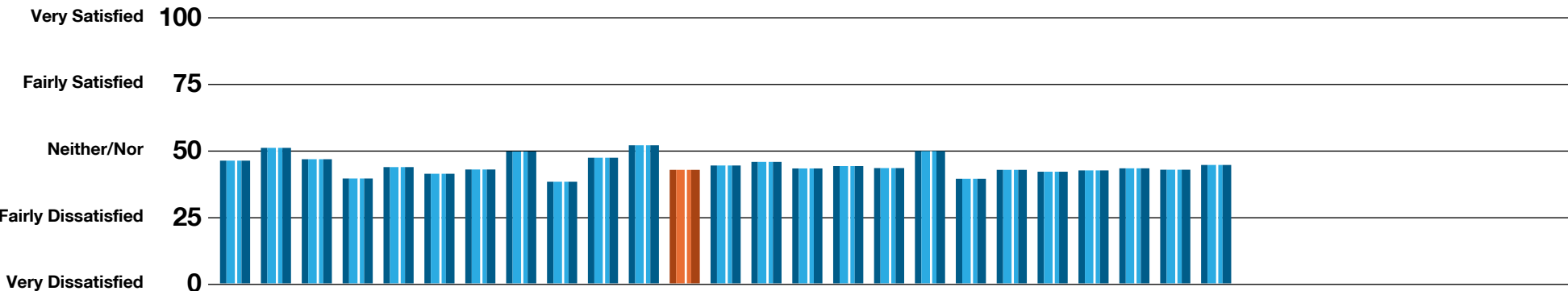
TRANSPORT AND HIGHWAYS
PLYMOUTH.GOV.UK/HIGHWAYS



HMBI 13

National Highways and Transport Public Satisfaction Survey 2010

Deals with illegally parked cars



Scores	46.02	50.81	46.55	39.31	43.59	41.09	42.70	49.45	38.10	47.11	51.78	42.56	44.20	45.55	43.09	43.99	43.23	49.60	39.21	42.56	41.87	42.35	43.14	42.62	44.40
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Blackpool BC
 Borough of Poole
 Bournemouth BC
 Bristol City
 Darlington BC
 Derby City
 Hartlepool BC
 Kingston upon Hull
 Luton BC
 Middlesbrough
 Nottingham City
 Plymouth City
 Portsmouth City
 Reading BC
 Redcar & Cleveland BC
 Southampton CC
 Southend On Sea
 Stockton on Tees BC
 Stoke on Trent
 Swindon BC
 Telford & Wrekin Council
 Thurrock BC
 Torbay BC
 Warrington BC
 Wokingham BC

Top 5 Authorities

1	RB Kensington & Chelsea	61.12
2	LB Hackney	56.74
3	LB Southwark	55.51
4	LB Islington	55.45
5	LB Haringey	53.76

Top 5 County Councils

1	North Yorkshire CC	47.73
2	Hampshire CC	47.52
3	Devon CC	47.01
4	Oxfordshire CC	46.70
5	Hertfordshire CC	46.50

Top 5 Unitary Authority (Urban)

1	Nottingham City	51.78
2	Borough of Poole	50.81
3	Stockton on Tees BC	49.60
4	Kingston upon Hull	49.45
5	Middlesbrough	47.11



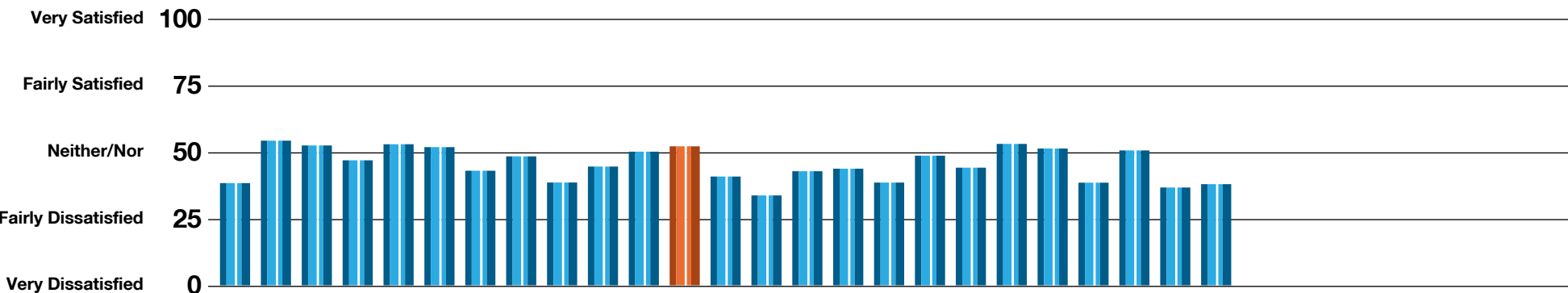
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HMBI 14

National Highways and Transport Public Satisfaction Survey 2010

Undertakes cold weather gritting (salting) and snow clearance



Scores	38.29	54.18	52.39	46.83	52.84	51.76	42.92	48.30	38.51	44.49	50.06	52.07	40.75	33.67	42.74	43.69	38.49	48.56	44.07	52.97	51.24	38.45	50.53	36.64	37.89
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Blackpool BC
Borough of Poole
Bournemouth BC
Bristol City
Darlington BC
Derby City
Hartlepool BC
Kingston upon Hull
Luton BC
Middlesbrough
Nottingham City
Plymouth City
Portsmouth City
Reading BC
Redcar & Cleveland BC
Southampton CC
Southend On Sea
Stockton on Tees BC
Stoke on Trent
Swindon BC
Telford & Wrekin Council
Thurrock BC
Torbay BC
Warrington BC
Wokingham BC

Top 5 Authorities

1	Gwynedd	65.40
2	Isle of Anglesey	64.36
3	Conwy	60.21
4	South Gloucestershire	55.56
5	RB Kensington & Chelsea	55.50

Top 5 County Councils

1	Devon CC	54.05
2	Somerset CC	52.04
3	Staffordshire CC	51.65
4	Gloucestershire CC	49.93
5	Suffolk CC	49.70

Top 5 Unitary Authority (Urban)

1	Borough of Poole	54.18
2	Swindon BC	52.97
3	Darlington BC	52.84
4	Bournemouth BC	52.39
5	Plymouth City	52.07



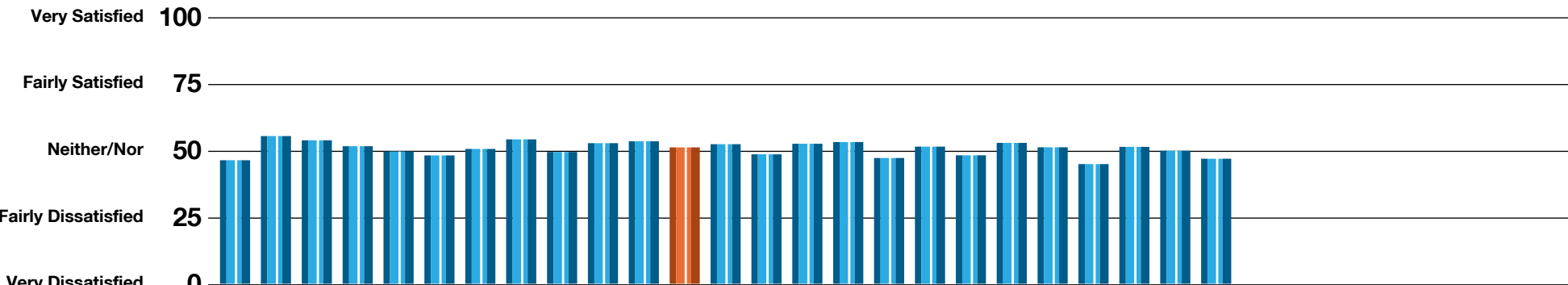
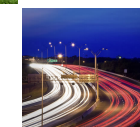
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HMBI 15

National Highways and Transport Public Satisfaction Survey 2010

Cuts back overgrown hedges obstructing the highway



Scores	46.27	55.32	53.73	51.51	49.57	48.07	50.50	54.08	49.36	52.66	53.37	51.08	52.27	48.48	52.44	53.08	47.10	51.36	48.11	52.76	51.12	44.82	51.27	49.82	46.83
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Blackpool BC
Borough of Poole
Bournemouth BC
Bristol City
Darlington BC
Derby City
Hartlepool BC
Kingston upon Hull
Luton BC
Middlesbrough
Nottingham City
Plymouth City
Portsmouth City
Reading BC
Redcar & Cleveland BC
Southampton CC
Southend On Sea
Stockton on Tees BC
Stoke on Trent
Swindon BC
Telford & Wrekin Council
Thurrock BC
Torbay BC
Warrington BC
Wokingham BC

Top 5 Authorities

1	RB Kensington & Chelsea	62.31
2	Gwynedd	56.18
3	Borough of Poole	55.32
4	Milton Keynes	55.18
5	LB Islington	54.81

Top 5 County Councils

1	North Yorkshire CC	51.85
2	Staffordshire CC	50.26
3	Devon CC	50.18
4	Suffolk CC	49.73
5	Cambridgeshire CC	49.30

Top 5 Unitary Authority (Urban)

1	Borough of Poole	55.32
2	Kingston upon Hull	54.08
3	Bournemouth BC	53.73
4	Nottingham City	53.37
5	Southampton CC	53.08



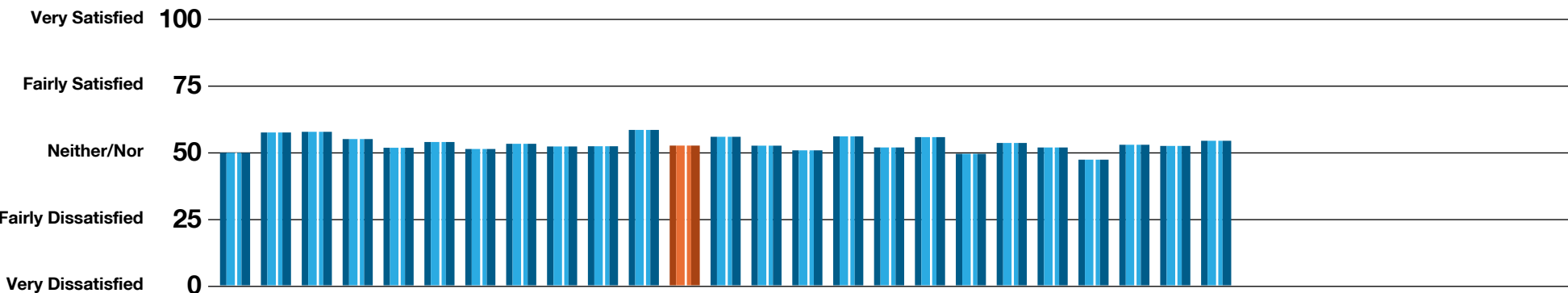
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HMBI 16

National Highways and Transport Public Satisfaction Survey 2010

Deals with mud on the road



Scores	49.65	57.25	57.50	54.79	51.53	53.68	51.07	53.01	52.01	52.09	58.21	52.34	55.63	52.31	50.56	55.80	51.64	55.51	49.25	53.33	51.63	47.07	52.65	52.21	54.14
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Blackpool BC
Borough of Poole
Bournemouth BC
Bristol City
Darlington BC
Derby City
Hartlepool BC
Kingston upon Hull
Luton BC
Middlesbrough
Nottingham City
Plymouth City
Portsmouth City
Reading BC
Redcar & Cleveland BC
Southampton CC
Southend On Sea
Stockton on Tees BC
Stoke on Trent
Swindon BC
Telford & Wrekin Council
Thurrock BC
Torbay BC
Warrington BC
Wokingham BC

Top 5 Authorities

1	RB Kensington & Chelsea	60.82
2	Nottingham City	58.21
3	Bournemouth BC	57.50
4	LB Islington	57.40
5	Borough of Poole	57.25

Top 5 County Councils

1	Hampshire CC	53.41
2	Staffordshire CC	52.96
3	Suffolk CC	50.81
4	Hertfordshire CC	50.73
5	Gloucestershire CC	50.59

Top 5 Unitary Authority (Urban)

1	Nottingham City	58.21
2	Bournemouth BC	57.50
3	Borough of Poole	57.25
4	Southampton CC	55.80
5	Portsmouth City	55.63



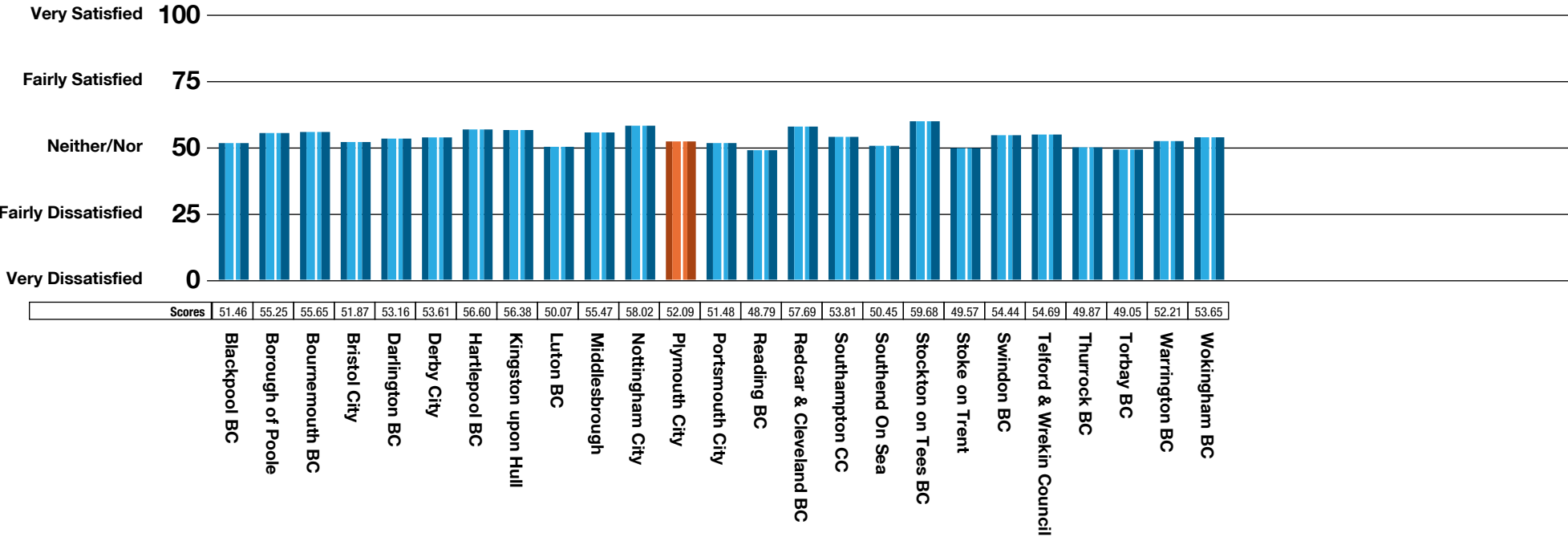
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HMBI 17

National Highways and Transport Public Satisfaction Survey 2010

Deals with abandoned cars



Top 5 Authorities

1	Stockton on Tees BC	59.68
2	LB Islington	58.28
3	Nottingham City	58.02
4	RB Kensington & Chelsea	58.00
5	Redcar & Cleveland BC	57.69

Top 5 County Councils

1	North Yorkshire CC	57.19
2	Staffordshire CC	55.08
3	Hampshire CC	54.90
4	Devon CC	54.86
5	Suffolk CC	54.47

Top 5 Unitary Authority (Urban)

1	Stockton on Tees BC	59.68
2	Nottingham City	58.02
3	Redcar & Cleveland BC	57.69
4	Hartlepool BC	56.60
5	Kingston upon Hull	56.38



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